

Cruise Wave 2024 Offer Terms & Conditions

Book a cruise and go in the draw to win a \$5,000 cruise holiday*

1. Information on how to enter and prize details form a part of the competition terms and conditions of entry (**Terms and Conditions**).
2. Entry into this Cruise Wave 2024 competition (**Competition**) is deemed acceptance of the Terms and Conditions.
3. The Promoter is Royal Automobile Association of South Australia Incorporated, of 101 Richmond Road, Mile End SA 5031, ABN 90 020 001 807 and available by phone on (08) 8202 4600 (**RAA** or **Promoter**).
4. All employees and their immediate families of the Promoter and its related bodies corporate are ineligible to enter. Immediate family means any of the following: spouse, de facto spouse, child or step child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, brother, sister, step-brother or step-sister.
5. The Competition commences at 9:00AM ACST on 1 January 2024 and closes at 5:00PM ACST on 29 February 2024 (**Promotion Period**).
6. To be eligible to enter the Competition, entrants must:
 - a. book and pay a deposit on a new ocean or river cruise itinerary (excluding ferries or Murray River cruises) on or before 29 February 2024 (Eligible Booking);
 - b. be 18 years of age and over;
 - c. be a member of RAA; and
 - d. be a resident of South Australia.
7. Only one valid entry per person.
8. Entries will be automatically submitted once an Eligible Booking is made within the competition period.
9. Entries not completed in accordance with these Terms and Conditions or received after the Promotion Period ends will not be considered. Incomplete, fraudulent or incomprehensible entries will be disregarded. The Promoter accepts no responsibility for late, lost or misdirected entries.
10. The Promoter collects personal information from each entrant in order to conduct the prize draw. Entry into the Competition is conditional on the person providing their name, phone number, postal address and email address.
11. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

12. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
13. If the Competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify the entrant; or (b) subject to any written directions from a regulatory authority, modify, suspend, terminate or cancel the Competition, as appropriate.
14. The prize draw consists of one (1) major prize, being a RAA cruise holiday voucher, valued at \$5,000 to be used towards a cruise holiday of choice.
15. The prize values are in Australian dollars. The total prize pool is valued at \$5,000.
16. The prize is non-transferable, cannot be exchanged or taken for cash and the cruise must be booked by 31 December 2024 for travel before 31 December 2026.
17. Any ancillary costs associated with taking or using the prize are not included and are the responsibility of the winner. It is the responsibility of the winner to contact RAA in association with the organisation of a trip using the prize and payment of any additional costs associated with using the prize which may include without limitation return transfers to a port of choice, travel insurance, any travel costs in excess of the prize amount, optional excursions, additional meals, spending money and all other out-of-pocket expenses.
18. Fulfilment of the prize is subject to any terms and conditions of the selected cruise operator and is subject to availability, a copy of which will be provided by your RAA Travel Consultant at time of booking.
19. A prize draw will occur on 6 March 2024 at 3:00pm ACST through random electronic proceed.
20. The draw will take place at RAA 101 Richmond Road, Mile End, SA, 5031.
21. The prize winner will be notified by phone (and failing that by email) after 6 March 2024. To claim the prize, the winner must respond within 14 days of being notified. Entrants are responsible for keeping the Promoter informed of any changes to their contact details during and following the Promotion Period. The Promoter's decision is final and binding and no correspondence will be entered into.
22. If the prize remains unclaimed for 15 days of the winner(s) being notified under clause 21, the Promoter will conduct a redraw at 3:00pm ACST at the same place as the original draw subject to any applicable law. If required the redraw will take place on 27 March 2024. If applicable, the winner, will be notified by phone and by email.
23. The name(s) of the winner(s) and prize(s) won will be published on www.raa.com.au/competitions on 17 April 2024
24. The Promoter handles personal information in accordance with the *Privacy Act 1988* (Cth), including the Australian Privacy Principles, and will deal with personal information in accordance with its privacy policy. By entering into the Competition you acknowledge that the Promoter may use the personal information you provide to conduct the Competition and you agree to be bound by the Promoter's privacy policy. To view the

Promoter's privacy policy visit www.raa.com.au or to access or update your personal information please contact us by phone on (08) 8202 4600.

25. To the extent permitted by law, the Promoter will not be responsible or liable for:
- a. inaccurate or incorrect transcription of entry information;
 - b. purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, sent with insufficient postage (where entry is by post), or sent or submitted other than as directed in these Terms and Conditions;
 - c. any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;
 - d. the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any website;
 - e. unauthorised human intervention in any part of the Competition;
 - f. electronic or human error which may occur in the administration of the Competition;
 - g. any loss suffered or sustained, to any person or property and including, but not limited to, consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the Promoter, or its servants or agents, in connection with the arrangement for supply, or the supply of any goods or services by any person to a prize winner and where applicable to any family members/persons accompanying a winner.