

SA Travel - Kangaroo Island Holiday competition

Terms and Conditions

1. Information on how to enter and prize details form a part of the competition terms and conditions of entry (**Terms and Conditions**).
2. Entry into this SA Travel - Kangaroo Island Holiday competition (**Competition**) is deemed acceptance of the Terms and Conditions.
3. The Promoter is Royal Automobile Association of South Australia Incorporated, of 101 Richmond Road, Mile End SA 5031, ABN 90 020 001 807 and available by phone on (08) 8202 4346 (**RAA or Promoter**).
4. All employees and their immediate families of the Promoter and its related bodies corporate are ineligible to enter. Immediate family means any of the following: spouse, de facto spouse, child or step child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, brother, sister, step-brother or step-sister.
5. The Competition commences at 7:00am (ACST) on 1 June 2024 and closes at 11.59pm (ACST) on 30 June 2024 (**Promotion Period**).
6. To be eligible to enter the Competition, entrants must
 - a. be 18 years of age and over;
 - b. be a member of RAA;
 - c. be a resident of South Australia or Broken Hill;
 - d. book a minimum of one night accommodation within South Australia through RAA Travel within the Promotion Period.
7. Only one valid entry per person.
8. Entries will be automatically submitted once a booking of a minimum of one night within South Australia is made through RAA Travel within the Promotion Period.
9. Entries not completed in accordance with these Terms and Conditions or received after the Promotion Period ends will not be considered. Incomplete, fraudulent or incomprehensible entries will be disregarded. The Promoter accepts no responsibility for late, lost or misdirected entries.
10. The Promoter collects personal information from each entrant in order to conduct the prize draw. Entry into the Competition is conditional on the person providing their name, phone number, postal address and email address.
11. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

12. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
13. If the Competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify the entrant; or (b) subject to any written directions from a regulatory authority, modify, suspend, terminate or cancel the Competition, as appropriate.
14. The Promoter reserves the right, in its sole discretion, to disqualify any entrant who engages in any act or omission which in the opinion of the Promoter may be considered immoral, deceptive, scandalous or in contrast to acceptable standards of social behaviour.
15. The prize draw consists of one major prize, being a Kangaroo Island holiday for two including:
 - a. Return ferry for two adults + own vehicle up to 5m in length (value \$472)
 - b. 3 nights at Mercure Kangaroo Island Lodge in a Waterview Studio Room with breakfast (value ~\$652)
 - c. Birds of Prey Show at Raptor Domain (value \$60)
 - d. Seal Bay Conservation Park – Guided Tour for 2 (value \$82)
 - e. 75-minute Coastal Safari with Kangaroo Island Ocean Safari for 2 (value \$176)
16. The prize values are in Australian dollars. The total prize pool is valued at \$1,442.
17. The prize is non-transferable, cannot be exchanged or taken for cash and will have an expiry of (and require travel to be completed by) 30 June 2025. Any lost or expired vouchers will not be replaced by RAA.
18. Award and redemption of the prize is subject to the prize winner agreeing to any terms and conditions imposed by the relevant provider which may include:
 - a. Minimum 30 days' notice of intended travel dates
 - b. Not valid for South Australian long weekends; other blackout periods may apply
 - c. Travel dates are subject to availability
 - d. To be taken as one whole prize (i.e., can not split the booking across multiple dates or trips)
 - e. Prize winner and companion must travel together
 - f. Cannot be used in conjunction with any other offer
19. A prize draw will occur on 1 July 2024 at 12:00pm (ACST) through a random electronic process.
20. The draw will take place at RAA 101 Richmond Road, Mile End, SA, 5031.
21. The prize winner will be notified by phone (and failing that by email) within 7 days after 1 July 2024. To claim the prize, the winner must respond within 14 days of being notified. Entrants are responsible for keeping the Promoter informed of any changes to their contact details during and following the Promotion Period. The Promoter's decision is final and binding and no correspondence will be entered into.
22. If the prize remains unclaimed for 15 days of the winner(s) being notified under clause 21, the Promoter will conduct a redraw at 16 July 2024 ACST at the same place as the

original draw subject to any applicable law. If required the redraw will take place on 16 July 2024. If applicable, the winner, will be notified by phone and by email.

23. The initial, surname and postcode of the winner(s) will be published on www.raa.com.au/competitions within 30 days of the draw.
24. Fulfilment of the Kangaroo Island holiday prize is subject to the terms and conditions of the third-party supplier/operator of the prize and is subject to availability.
25. The winner agrees to be available for publicity opportunities at the reasonable request of the Promoter for a period of three months after collection of the prize.
26. The Promoter handles personal information in accordance with the *Privacy Act 1988* (Cth), including the Australian Privacy Principles, and will deal with personal information in accordance with its privacy policy. By entering into the Competition you acknowledge that the Promoter may use the personal information you provide to conduct the Competition and you agree to be bound by the Promoter's privacy policy. To view the Promoter's privacy policy visit www.raa.com.au or to access or update your personal information please contact us by phone on (08) 8202 4600.
27. To the extent permitted by law, the Promoter will not be responsible or liable for:
 - a. the prize winner's failure to update the contact information associated with his or her RAA membership;
 - b. inaccurate or incorrect transcription of entry information;
 - c. purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, sent with insufficient postage (where entry is by post), or sent or submitted other than as directed in these Terms and Conditions;
 - d. any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;
 - e. the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any website;
 - f. unauthorised human intervention in any part of the Competition;
 - g. electronic or human error which may occur in the administration of the Competition;
 - h. any alterations or additions to the Prize at the request of the winner upon booking of the Prize. Any alterations or additional expenses are the responsibility of the winner, including but not limited to transfers to closest departure point, travel insurance, additional meals and spending money.
 - i. any loss suffered or sustained, to any person or property and including, but not limited to, consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the Promoter, or its servants or agents, in connection with the arrangement for supply, or the supply of any goods or services by any person to a prize winner and where applicable to any family members/persons accompanying a winner.